

# Your Library, with a Single Starting Point

Inforum  
Praha  
May 2012

# WHY?

“Only librarians like to search;  
everyone else likes to find.”

- Roy Tennant -

# Web-Scale Discovery

- One stop shop for the library's resources
- Search everything with one click
- Simple. Easy. Fast
- Find relevant results regardless of content provider
- No need to sift through unfamiliar database names

# Only One Way to Meet Users' Needs

- ▶ Built from scratch and built to purpose
  - ▶ Architected like Google and other Open Web solution
  - ▶ Built to handle large data and deliver results fast
  - ▶ Pre-Harvested content in a single unified index
  - ▶ Strong agile integrated API
  - ▶ Moves libraries beyond federated search



Summon™



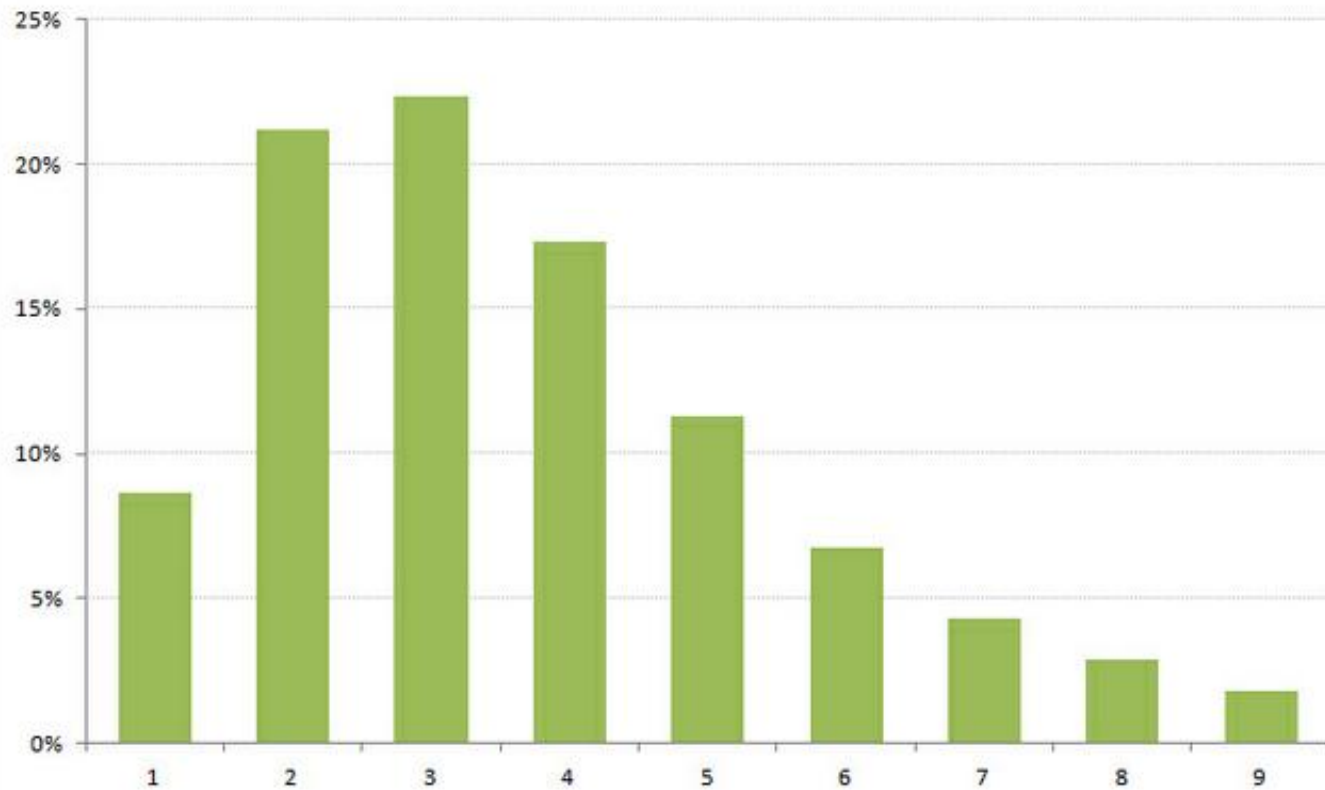
*Universitas Carolina*

**Knihovní služby Univerzity Karlovy**

Bohatství informací z Vaší knihovny. Tady a teď.

Hledej

[Pokročilé vyhledávání](#)



## summonkeywords

The number of keywords entered in separate Summon searches.

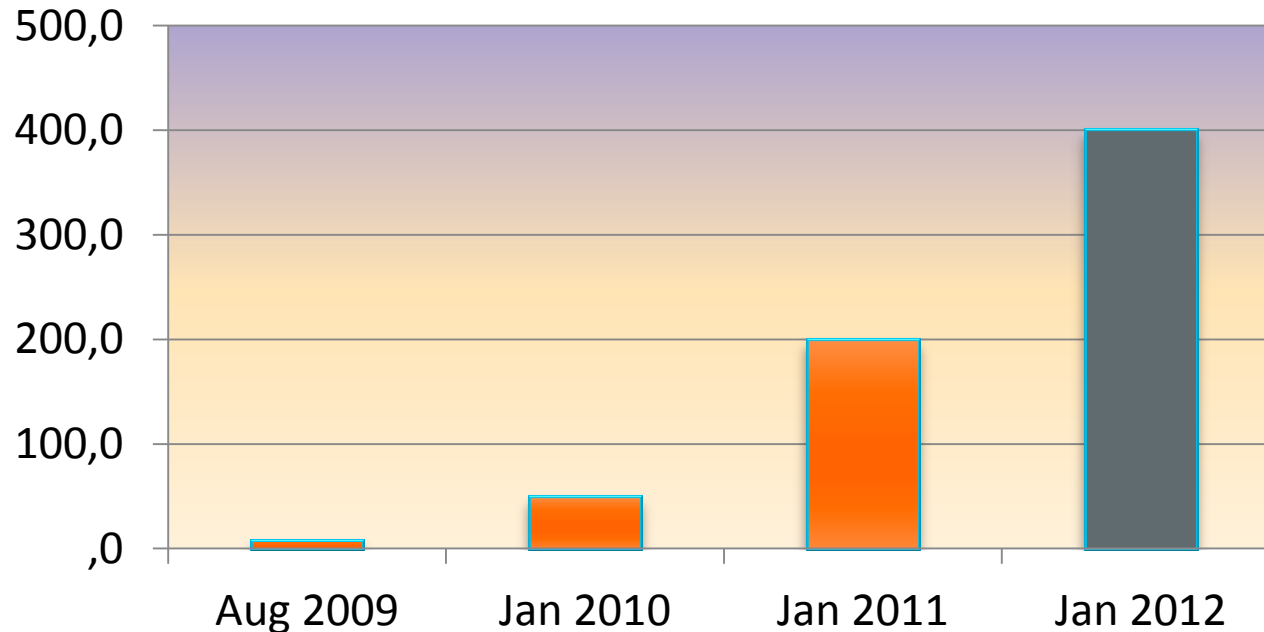
2 3 4 5 6 7 8 9

# User Survey across Summon

- 93% of users were satisfied with the search results and 92% of the users would recommend the system to others
- 69% of users use Summon at least once per week and 15% of users use Summon at least once per month
- 68% of users are using Summon for a research paper or project
- 93% of users find what they are looking for with Summon
- 96% of users are able to access the content that they have found in Summon
- 86% of users are searching for Journal Articles
- 42% of users who did not find what they are looking for would turn to Google and 28% of users would try a different database
- 52% of users were Undergraduate students, 21% of users were Graduate students, and 6% we PhD students

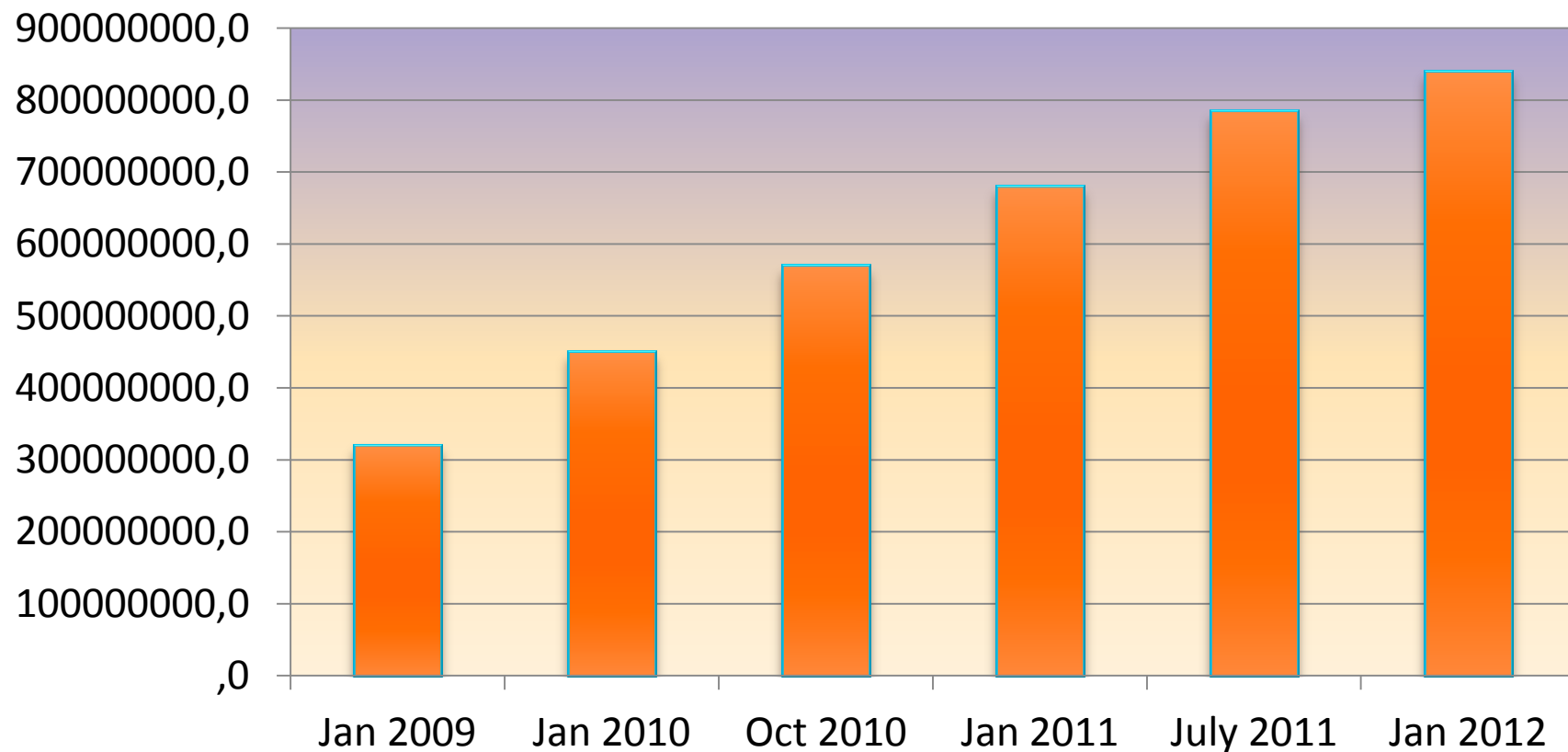


# The Summon™ service is now used by...



**Over 450 libraries  
in 47 countries**

# Summon Content Growth



**Over 1 Billion Deduped**

# What's Was New 2011

- Citation Viewer for Web of Science
- Database Recommender Phase 2 –
- Summon for the iPad
- Summon Mobile Enhancements
- Right to Left Display and New Languages
- Syndetics Content Display
- 24 hour re-index capabilities
- Author Ordering
- More transparency in coverage
- Full text Book Search
- Multiple-content types display
- Improved Availability messaging
- Linkable Subject terms
- International Search
- Internationalized Mobile Interface – 30 languages
- Addition of ISSN field to advanced Search form
- Why is this result here?
- Call Number/Dewey Number Configurations
- Custom Header Link
- Configurable Quick Filters – Refine filters
- Saved Items Email Messages -
- Default Language settings
- Stand-alone Peer Review filtering
- Reference content and display
- API enhancements
- Google Analytics integration
- Index Enhanced Direct Linking
- Resource Linking Prioritization
- WCAG 2.0 AA Compliance –Phase 1
- Continuous Search and Relevancy Modifications

## What's New 2012

- Discipline Scoped Searching
- Customizable Widgets
- Scoped search Box Builder
- Sticky Keep Search Refinements

THANK YOU



For more information

<http://www.serialssolutions.com/en>